

7 March 2024

**Moa Point wastewater treatment plant inlet pump station refurbishment**  
Moa Point, Wellington

Tēnā koe

We are about to get underway with some further repairs to the Moa Point wastewater treatment plant inlet pump station as part of a wider programme to refurbish the station.

The repairs are the second phase of the programme that will increase the resilience of the pump station and improve environmental and health outcomes by reducing the risk and frequency of discharges through the short outfall into the environment.

Veolia, as operator of the Moa Point wastewater treatment plant, will be undertaking the work. This second phase involves replacing a further two risers at the pump station bringing the total to six out of the 10 replaced (combined with the 4 risers replaced in the first phase, completed in November 2023). The remaining four riser pipes will hopefully be replaced by early 2025. These works will help address the immediate risk of discharges to the environment while the rest of the refurbishment project is completed.

Works are scheduled to commence late March 2024, weather permitting, and are expected to take up to five weeks to complete.

It is important to note that this project is not associated with current works underway at the treatment plant constructing the Sludge Minimisation Facility (SMF). However, it will coincide with the work the SMF project is currently doing on the inlet pump station to incorporate it into the facility. You will recently have received an update from Wellington City Council notifying you about this.

The works we are doing to replace the two risers may involve some night work allowing the project team to take advantage of lower volumes of wastewater. We will notify residents of any planned night work in advance and efforts will be made to minimise noise impacts. The works will also involve utilizing a 100-tonne crane on site to lift new sections of pipe into place.

We are aware that odour from the pump station is a concern for residents, and we anticipate odour may be present. However, we will try to mitigate odour issues by having negative air pressure to draw in air when the pump station doors are open. The work site will also be screened off.

If you have any questions, please contact:

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Mobile: 027 334 4946  
e-mail: [Karl.Caudal@veolia.com](mailto:Karl.Caudal@veolia.com)

After hours, please call the Wellington City Council Call Centre on 04 499 4444.

For more information on the project visit [www.wellingtonwater.co.nz/projects/moa-point-wastewater-treatment-plant-refurbishment/](http://www.wellingtonwater.co.nz/projects/moa-point-wastewater-treatment-plant-refurbishment/)

If you have a complaint, please call 04 912 4470 or email [customer@wellingtonwater.co.nz](mailto:customer@wellingtonwater.co.nz) to access our free complaints process. If we cannot resolve your complaint, you can contact Utilities Disputes on 0800 22 33 40 or go to [www.utilitiesdisputes.co.nz](http://www.utilitiesdisputes.co.nz). Utilities Disputes is a free and independent service for resolving complaints about utilities providers.

Thank you for your patience as we work to improve the city's infrastructure.

Ngā mihi,

Blair Johnson  
Head of Wastewater Contracts  
Wellington Water



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